

YOU ORDERED GRAPES?

GIVE US A CALL.



SURVEYS, QUALITY CONTROL & INTERNATIONAL CLAIM HANDLING

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FRUIT SURVEYS & CLAIMS HANDLING



OPERATIONAL EXCELLENCE

Within HDG – the fruit consultants we are constantly striving for operational excellence. This is not only reflected in how we conduct everyday business, but also in our professional team of employees.

Our registered surveyors are acknowledged by the Dutch Institute of Registered Surveyors (NIVRE). This institution does not only accredit individuals with this title, but is also responsible for controlling the quality standards of the registered surveyors themselves. Based on our widespread knowledge, field-specific theories were established in-house and were presented during various conferences and presentations. These have gained HDG international acceptance and credibility among the scientific community and the fruit industry.

WHAT'S IN IT FOR YOU?

You benefit from our specialised knowledge in the area of fruit and vegetable shipments. Every survey we conduct involves professional, thorough and independent analyses of the damage and its circumstances. At the end of the process you receive a detailed and final report including pictures and our evaluation of the claim based on our widespread experience with fruit and vegetables. By making use of our specific knowledge and claim handling procedures we are able to ensure high-quality outcomes. HDG reports have proven to be successful in recovery actions of claims against carriers.

We are there for you when you need us the most.

WHO ARE WE?

With more than 33 employees, we, HDG – the fruit consultants, based in Rotterdam, have specialised ourselves in conducting surveys on fruit and vegetables as well as quality controls for a wide range of customers such as fruit importers, exporters and the insurance industry. Having more than 30 years of experience in this field, we are market leader and have started to expand our operations worldwide during the past decade.

WHAT DO WE DO?

When damaged perishable cargo is claimed we take care that a joint survey together with a representative of the carrier is organized.

Our expert performing the survey evaluates the nature of the damage, the extent, the possible cause and its consequences. If required we can also give advice on transport procedures and damage prevention.

We furthermore supervise the claim process, collect all necessary information and make sure that your rights and/or those of cargo underwriters are protected.

